

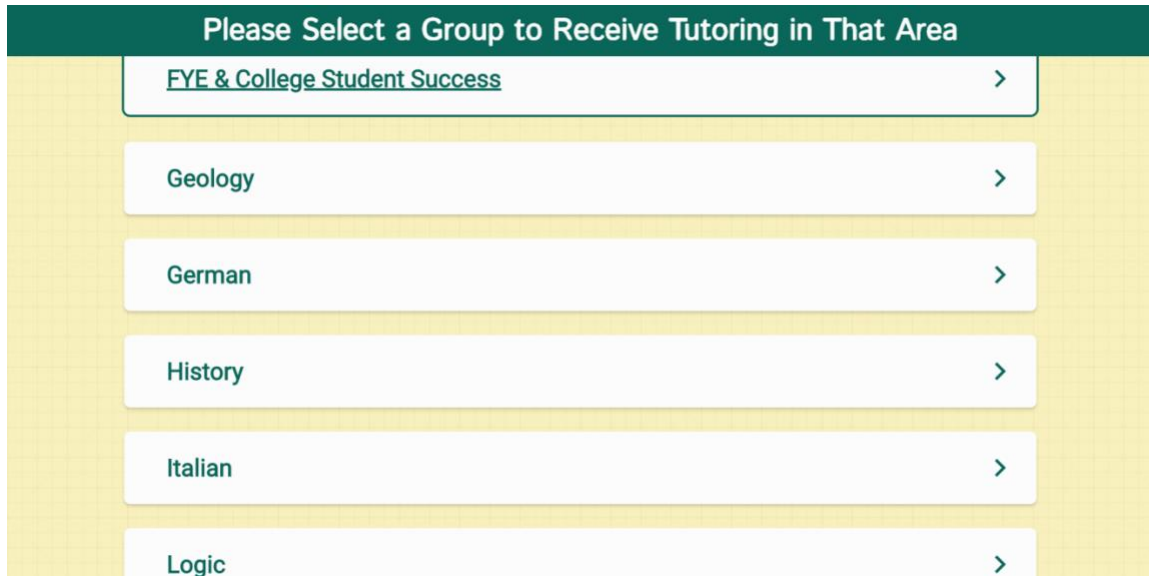
# NetTutor Student User Guide



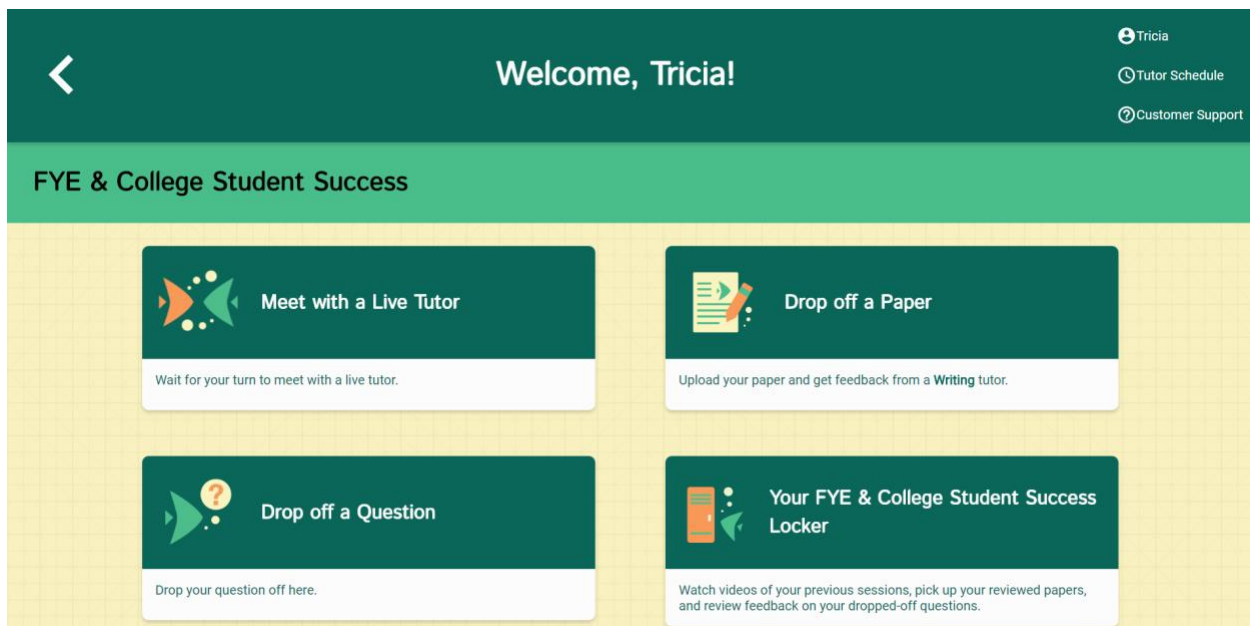
To access free online tutoring support from NetTutor, first sign in. Click on “Student Resources” and choose NetTutor.

A screenshot of the NetTutor student interface. On the left is a dark sidebar with icons for Home, Account, Dashboard, Courses, Calendar, Inbox, and Help. The main content area is titled "Intermediate Algebra" and has a sub-menu with "Home" (highlighted in blue), "NetTutor" (highlighted with a red box), "Grades", "Syllabus", "Assignments", "Quizzes", and "Textbook". Below the sub-menu is a blue banner with "Intermediate Algebra" and "Welcome to Intermediate Algebra". The main text area contains a welcome message from the instructor and a note about the textbook being free. On the right, there are sections for "View Course Stream", "To Do" (with a "Complete Demo 1" item), and "Coming Up" (with a "Demo 1" item).

Choose the content area for which you need help.



The NetTutor dashboard provides 3 support resources, as well as a locker.



## The NetTutor Dashboard

|                                      |   |
|--------------------------------------|---|
| <b>Meet with a Live Tutor:</b> ..... | 3 |
| <b>Drop off a Paper:</b> .....       | 3 |
| <b>Drop off a Question:</b> .....    | 5 |
| <b>The Locker:</b> .....             | 6 |

# Meet with a Live Tutor:

Directs you to an information page where a tutor will be available soon.

Welcome to NetTutor Exit

There is currently 1 student ahead of you in line. Thank you for your patience.

We are here to help

You will be directed to the first available tutor, usually within a few minutes. **Keep this window open while you are waiting.**

When it is your turn, you will hear a bell and you will be sent to the Whiteboard where you can collaborate with your tutor. **Be sure to turn up the volume on your computer so you can hear when it is your turn.**

Your tutoring session will be private. When it is over, you can review the material you covered in your session by visiting your locker.

It is difficult to estimate your exact waiting time because we believe each student deserves a full, helpful session and their tutor's undivided attention. This will be the level of support you receive too!

**"But what if I have to go?"**

No problem. Use the Whiteboard to hash out the details of the question you wanted to ask. Then, leave your question for the tutors, and they will respond back to you.

Before you get started, give your question a title and then click the button below.

Give your question a title to refer to later

30 characters remaining

Craft Your Question

**While you are waiting, here are some study tips you can try**

Review your lesson material by re-reading your textbook, reviewing your class notes or presentation, or going through the example problems. Doing this can help clarify something you may have missed.

# Drop off a Paper:

Directs you through three prompt to drop off your paper.

First, name your paper and describe the assignment.

QA  
Tutor Schedule  
Customer Support

Drop off your Paper

Basic Information **Format** File

Paper Name

Give your paper a title so you can refer to it later.

100 characters remaining

Tell us about your assignment and how we can help

Describe your paper and any special instructions for the tutor.

300 characters remaining

English is not my first language.

Next

Second, tell the tutor what you need help with.

Drop off your Paper

QA  
Tutor Schedule  
Customer Support

Basic Information    Format    **File**

Select **two** areas of feedback.

Topic Development       Sentence Structure

Focus/Thesis Statement       Sentence Variety

Organization       Transitions & Fluency

Grammar & Mechanics       Paper Format

Word Choice       Citations & References

Citation Style      Paper Type

Select the citation style of your paper.      Select the paper type.

How long should your paper be?

0      Pages

Third, upload your paper. Papers have a turnaround time of 48-72 hours.

Drop off your Paper

QA  
Tutor Schedule  
Customer Support

Basic Information    Format    **File**

Drag and Drop or Upload Paper

Drop Your File Here

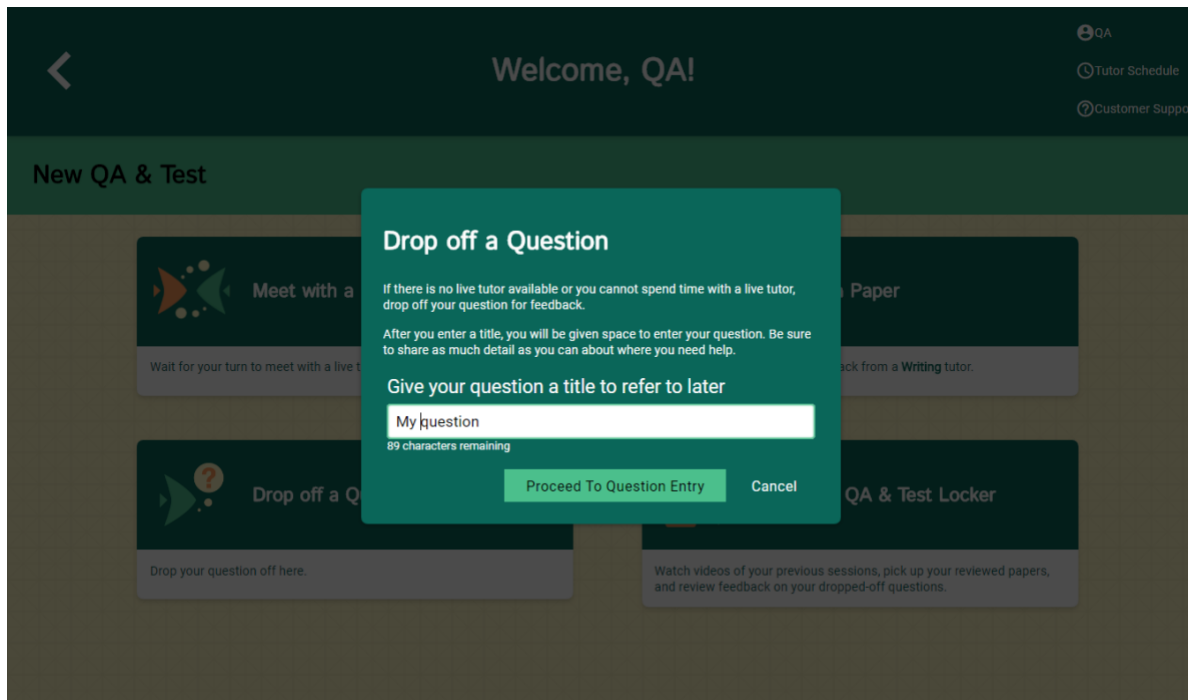
Choose A File

Previous      Drop Off Your Paper

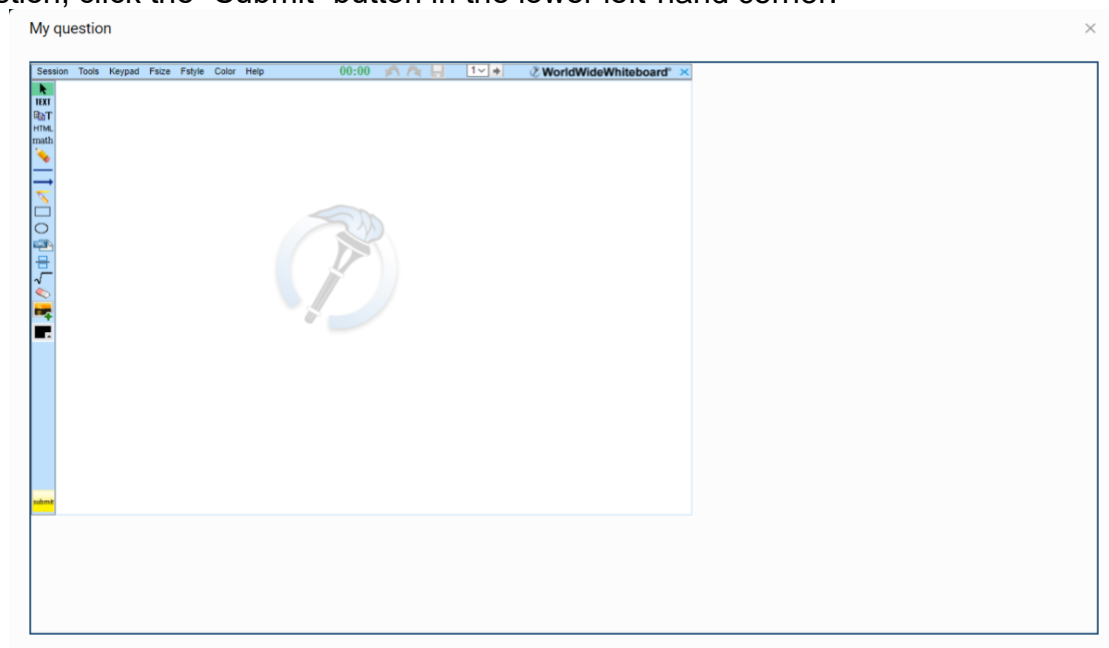
# Drop off a Question:

Directs you through two prompts to drop off your paper

First, name your question.



Second, use the white board to ask your question. Once you have finished your question, click the "Submit" button in the lower left-hand corner.



# The Locker:

Your locker stores all your NetTutor sessions. You can review your live tutoring sessions, retrieve papers you have submitted for feedback, or gather responses to your submitted questions.

The screenshot shows a user interface for a 'Locker' system. At the top, a dark green header contains a back arrow, the title 'Your FYE & College Student Success Locker', and user information: 'Tricia', 'Tutor Schedule', and 'Customer Support'. Below the header is a light green banner with the text 'All your FYE & College Student Success Materials in One Place'. The main content area has a yellow grid background and features three white cards:

- Live Tutoring Session History:** Includes an icon of a play button and a document. Text: 'View videos and download PDF files of your live sessions.'
- Paper Feedback:** Includes an icon of a document with a pencil. Text: '0 papers submitted' and '0 papers returned with feedback'.
- Question Feedback:** Includes an icon of a question mark. Text: '0 questions submitted' and '0 questions returned with feedback'.