

Planning Process Group Artifacts

8.1 Plan Quality Management

8.1.3 Process Improvement Plan (Output)

PMGT 690, ERAU, Prof. Sherman

By: Matthew Holtan

8.1.3 Process Improvement Plan (Output): This is an essay describing the process improvement plan, an output for Plan Quality Management. This plan is a subsidiary component of the project management plan. The process improvement plan identifies steps and management techniques to enhance value and eliminate waste (PMI.2013). The PMBOK states that other areas to be considered are process boundaries, process configuration, process metrics, and targets for improved performance.

The last 4 years of my career in the Air Force I worked in quality assurance. One of the main goals to quality assurance is process improvement and to make sure aircraft maintenance was being conducted correctly and safely. Our department adapted to all areas of the process improvement plan. It was imperative that we provided supervision configurations as well as metrics are improvements and downward trends on a monthly basis. Our figures would show where individuals were not meeting standards.

Targets for improved performance is a philosophy that is being adopted as corporation as a whole. Continuous process improvement as gone through many name changes over the past 20 years, however the principles remain the same. It entails identifying waste and suggesting better ways of doing a process. These principles hold true for project management specifically the Planning the Quality Management Plan.